Phoenix Project Gene Kim

Some companies think that adopting devops means bringing in specialists or a host of new tools. With this practical guide, you'll learn why devops is a professional and cultural movement that calls for change from inside your organization. Authors Ryn Daniels and Jennifer Davis provide several approaches for improving collaboration within teams, creating affinity among teams, promoting efficient tool usage in your company, and scaling up what works throughout your organization's inflection points. Devops stresses iterative efforts to break down information silos, monitor relationships, and repair misunderstandings that arise between and within teams in your organization. By applying the actionable strategies in this book, you can make sustainable changes in your environment regardless of your level within your organization. Explore the foundations of devops and learn the four pillars of effective devops Encourage collaboration to help individuals work together and build durable and long-lasting relationships Create affinity among teams while balancing differing goals or metrics Accelerate cultural direction by selecting tools and workflows that complement your organization Troubleshoot common problems and misunderstandings that can arise throughout the organizational lifecycle Learn from case studies from organizations and individuals to help inform your own devops journey

Winner of a Shingo Research and Professional Publication Award Information Technology is supposed to enable business performance and innovation, improve service levels, manage change, and maintain quality and stability, all while steadily reducing operating costs. Yet when an enterprise begins a Lean transformation, too often the IT department is either left out or viewed as an obstacle. What is to be done? Winner of a 2011 Shingo Research and Professional Publication Award, this book shares practical tips, examples, and case studies to help you establish a culture of continuous improvement to deliver IT operational excellence and business value to your organization. Praise for: ...will have a permanent place in my bookshelf. —Gene Kim, Chief Technology Officer, Tripwire, Inc. ... provides an unprecedented look at the role that Lean IT will play in making this revolutionary shift and the critical steps for sustained success. —Steve Castellanos, Lean Enterprise Director, Nike, Inc. Twenty years from now the firms which dominate their industries will have fully embraced Lean strategies throughout their IT organizations. —Scott W. Ambler, Chief Methodologist for Agile and Lean, IBM Rational ... a great survival manual for those needing nimble and adaptive systems. —Dr. David Labby, MD, PhD, Medical Director and Director of Clinical Support and Innovation, CareOregon ... makes a major contribution in an often-ignored but much-needed area. —John Bicheno, Program Director MS in Lean Operations, Cardiff University ... a comprehensive view into the world of Lean IT, a must read! —Dave Wilson, Quality Management, Oregon Health & Science University

The Phoenix Project wowed over a half-million readers. Now comes the Wall Street Journal Bestselling The Unicorn Project! "The Unicorn Project is amazing, and I loved it 100 times more than The Phoenix Project…"—FERNANDO CORNAGO, Senior Director Platform Engineering, Adidas "Gene Kim does a masterful job of showing how … the efforts of many create lasting business advantages for all."—DR. STEVEN SPEAR, author of The High-Velocity Edge, Sr. Lecturer at MIT, and principal of HVE LLC. "The Unicorn Project is so clever, so good, so crazy enlightening! "—CORNELIA DAVIS, Vice President Of Technology at Pivotal Software, Inc., Author of Cloud Native Patterns This highly anticipated follow-up to the bestselling title The Phoenix Project takes another look at Parts Unlimited, this time from the perspective of software development. In The Unicorn Project, we follow Maxine, a senior lead developer and architect, as she is exiled to the Phoenix Project, to the horror of her friends and colleagues, as punishment for contributing to a payroll outage. She tries to survive in what feels like a heartless and uncaring bureaucracy and to work within a system where no one can get anything done without endless committees, paperwork, and approvals. One day, she is approached by a ragtag bunch of misfits who say they want to overthrow the existing order, to liberate developers, to bring joy back to technology work, and to enable the business to win in a time of digital disruption. To her surprise, she finds herself drawn ever further into this movement, eventually becoming one of the leaders of the Rebellion, which puts her in the crosshairs of some familiar and very dangerous enemies. The Age of Software is here, and another mass extinction event looms—this is a story about rebel developers and business leaders working together, racing against time to innovate, survive, and thrive in a time of unprecedented uncertainty...and opportunity. "The Unicorn Project provides insanely useful insights on how to improve your technology business. "—DOMINICA DEGRANDIS, author of Making Work Visible and Director of Digital Transformation at Tasktop ——— "My goal in writing The Unicorn Project was to explore and reveal the necessary but invisible structures required to make developers (and all engineers) productive, and reveal the devastating effects of technical debt and complexity. I hope this book can create common ground for technology and business leaders to leave the past behind, and co-create a better future together."—Gene Kim, November 2019

The Phoenix Project by Gene Kim, Kevin Behr, and George Spafford | Summary & AnalysisPreview:The Phoenix Project is a business allegory about how a fictional company becomes profitable after a crisis-driven change in its information technology management style.Bill Palmer is promoted to vice president of IT at Parts Unlimited, an automotive parts manufacturer and retailer, at a time when it is struggling financially and trying to launch a new, innovative project.Each day of Palmer's career as VP of IT is characterized by urgent unplanned work for which the department does not have enough resources. While working on projects for other department heads, who have varying levels of appreciation for IT and its challenges, Palmer meets a potential Parts Unlimited board member, Erik Reid, who urges Palmer to think of his IT department more like a production factory...PLEASE NOTE: This is key takeaways and analysis of the book and NOT the original book.Inside this Instaread Summary of The Phoenix Project *Overview of the book*Important People*Key Takeaways*Analysis of Key TakeawaysAbout the AuthorWith Instaread, you can get the key takeaways, summary and analysis of a book in 15 minutes. We read every chapter, identify the key takeaways and analyze them for your convenience.

Summary of the Phoenix Project

Enabling and Sustaining Your Lean Transformation

Kim, Behr and Spafford's the Phoenix Project

The Phoenix Project--A Novel about IT, DevOps, and Helping Your Business Win??????? by Gene Kim??????? Conversation Starters

Summary: Gene Kim's the Phoenix Project: A Novel about It, Devops, and Helping Your Business Win

Summary of The Phoenix Project

This is a Summary of Gene Kim, Kevin Behr, and George Spafford's The Phoenix Project: A Novel about IT, DevOps, and Helping Your Business WinBill is an IT manager at Parts Unlimited. It's Tuesday morning and on his drive into the office, Bill gets a call from the CEO.The company's new IT initiative, code named Phoenix Project, is critical to the future of Parts Unlimited, but the project is massively over budget and very late. The CEO wants Bill to report directly to him and fix the mess in ninety days or else Bill's entire department will be outsourced.With the help of a prospective board member and his mysterious philosophy of The Three Ways, Bill starts to see that IT work has more in common with manufacturing plant work than he ever imagined. With the clock ticking, Bill must organize work flow streamline interdepartmental communications, and effectively serve the other business functions at Parts Unlimited.In a fast-paced and entertaining style, three luminaries of the DevOps movement deliver a story that anyone who works in IT will recognize. Readers will not only learn how to improve their own IT organizations, they'll never view IT the same way again.Available in a variety of formats, this summary is aimed for those who want to capture the gist of the book but don't have the current time to devour all 376 pages. You get the main summary along with all of the benefits and lessons the actual book has to offer. This summary is not intended to be used without reference to the original book.

Increase profitability, elevate work culture, and exceed productivity goals through DevOps practices. More than ever, the effective management of technology is critical for business competitiveness. For decades, technology leaders have struggled to balance agility, reliability, and security. The consequences of failure have never been greater?whether it's the healthcare.gov debacle, cardholder data breaches, or missing the boat with Big Data in the cloud. And yet, high performers using DevOps principles, such as Google, Amazon, Facebook, Etsy, and Netflix , are routinely and reliably deploying code into production hundreds, or even thousands, of times per day. Following in the footsteps of The Phoenix Project, The DevOps Handbook shows leaders how to replicate these incredible outcomes, by showing how to integrate Product Management, Development, QA, IT Operations, and Information Security to elevate your company and win in the marketplace.

"Do you really understand what business value is? Information technology can and should deliver business value. But the Agile literature has paid scant attention to what business value means—and how to know whether or not you are delivering it. This problem becomes ever more critical as you push value delivery toward autonomous teams and away from requirements "tossed over the wall" by business stakeholders. An empowered team needs to understand its goal! Playful and thought-provoking, The Art of Business Value explores what business value means, why it matters, and how it should affect your software development and delivery practices. More than any other IT delivery approach, DevOps (and Agile thinking in general) makes business value a central concern. This book examines the role of business value in software and makes a compelling case for why a clear understanding of business value will change the way you deliver software. This book will make you think deeply about not only what it means to deliver value but also the relationship of the IT organization to the rest of the enterprise. It will give you the language to discuss value with the business, methods to cut through bureaucracy and strategies for incorporating Agile teams and culture into the enterprise. Most of all, this book will startle you into new ways of thinking about the cutting-edge of Agile practice and where it may lead."

Bill is an IT manager at Parts Unlimited. It's Tuesday morning and on his drive into the office, Bill gets a call from the CEO. The company's new IT initiative, code named Phoenix Project, is critical to the future of Parts Unlimited, but the project is massively over budget and very late. The CEO wants Bill to report directly to him and fix the mess in ninety days or else Bill's entire department will be outsourced. With the help of a prospective board member and his mysterious philosophy of The Three Ways, Bill starts to see that IT work has more in common with manufacturing plant work than he ever imagined. With the clock ticking, Bill must organize work flow, streamline interdepartmental communications, and effectively serve the other business functions at Parts Unlimited. In a fast-paced and entertaining style, three luminaries of the DevOps movement deliver a story that anyone who works in IT will recognize. Readers will not only learn how to improve their own IT organizations, they'll never view IT the same way again.

Summary Kim, Behr & Spafford's the Phoenix Project

Leading the Transformation

Personal Kanban

Exposing Time Theft to Optimize Work & Flow

A Novel about Developers, Digital Disruption, and Thriving in the Age of Data

Effective DevOps

This is a Summary of Gene Kim, Kevin Behr, and George Spafford's The Phoenix Project: A Novel about IT, DevOps, and Helping Your Business Win Bill is an IT manager at Parts Unlimited. It's Tuesday morning and on his drive into the office, Bill gets a call from the CEO. The company's new IT initiative, code named Phoenix Project, is critical to the future of Parts Unlimited, but the project is massively over budget and very late. The CEO wants Bill to report directly to him and fix the mess in ninety days or else Bill's entire department will be outsourced. With the help of a prospective board member and his mysterious philosophy of The Three Ways, Bill starts to see that IT work has more in common with manufacturing plant work than he ever imagined. With the clock ticking, Bill must organize work flow streamline interdepartmental communications, and effectively serve the other business functions at Parts Unlimited. In a fast-paced and entertaining style, three luminaries of the DevOps movement deliver a story that anyone who works in IT will recognize. Readers will not only learn how to improve their own IT organizations, they'll never view IT the same way again. Available in a variety of formats, this summary is aimed for those who want to capture the gist of the book but don't have the current time to devour all 376 pages. You get the main summary along with all of the benefits and lessons the actual book has to offer. This summary is not intended to be used without reference to the original book.

DevOps is a fundamental shift in how leading edge companies are starting to manage their software and IT work. Businesses need to move more quickly than ever before, and large software organizations are applying these DevOps principles to develop new software faster than anyone previously thought possible. DevOps started in small organizations and in large organizations that had or created architectures that enabled small teams to independently develop, qualify, and deploy code. The impact on productivity is so dramatic that larger organizations with tightly coupled architectures are realizing they either need to embrace DevOps or be left behind. The biggest challenge is that they can't just empower small teams to work independently because their legacy architectures require coordinating the development, qualification, and deployment of code across hundreds of people. They need a DevOps approach that not only addresses their unique challenges, but also helps them reach an organization-wide agreement on where to start and how to scale DevOps. That is where Starting and Scaling DevOps in the Enterprise comes in. Starting and Scaling DevOps in the Enterprise is a quick, easy-to-read guide that helps structure those improvements by providing a framework that large organizations can use to understand DevOps principles in the context of their current development processes and gain alignment across the organization for successful implementations. The book illustrates how to analyze your current development and delivery processes to ensure you gain positive momentum by implementing the DevOps practices that will have the greatest immediate impact on the productivity of your organization, with the goal of achieving continuous improvement over time.

Nobody likes to think about death, but the world would be awfully crowded without it. From YouTube sensation Ken Tanaka and actor David Ury, who was crushed by an ATM on AMC's Breaking Bad, comes Everybody Dies, a colorful story and delightful assemblage of games that makes it easy-even fun- to come to grips with mortality.

"Productivity books focus on doing more. Jim and Tonianne want you to focus on doing better....Personal Kanban takes the same Lean principles from manufacturing that led the Japanese auto industry to become a global leader in quality, and applies them to individual and team work. Personal Kanban asks only that we visualize our work, and limit our work-in-progress."--Back cover.

A Novel About IT, DevOps, and Helping Your Business Win

A Children's Book for Grown-ups

The DevOps Adoption Playbook

A Novel about IT, DevOps, and Helping Your Business Win by Gene Kim

The Phoenix Project

By Gene Kim, Kevin Behr and George Spafford | Includes Analysis

This concise book offers 'four steps to control an IT environment' that can be mapped 'to any maturity model'. From the table of contents: ITIL processes common to the High Performers; Creat a change request tracking system; The Spectrum of Change; Helpful tips when preparing for an audit; Generate the DSL approval process; Metrics and how to use them.

The overwhelming majority of a software system's lifespan is spent in use, not in design or implementation. So, why does conventional wisdom insist that software engineers focus primarily on the design and development of large-scale computing systems? In this collection of essays and articles, key members of Google's Site Reliability Team explain how and why their commitment to the entire lifecycle has enabled the company to successfully build, deploy, monitor, and maintain some of the largest software systems in the world. You'll learn the principles and practices that enable Google engineers to make systems more scalable, reliable, and efficient—lessons directly applicable to your organization. This book is divided into four sections: Introduction—Learn what site reliability engineering is and why it differs from conventional IT industry practices Principles—Examine the patterns, behaviors, and areas of concern that influence the work of a site reliability engineer (SRE) Practices—Understand the theory and practice of an SRE's day-to-day work: building and operating large distributed computing systems Management—Explore Google's best practices for training, communication, and meetings that your organization can use

This is a companion transcript of the audio series, Beyond The Phoenix Project, intended to be used for reference and to enable further research of cited material, and not as a standalone work. In the audio series, Gene Kim and John Willis present a nine-part discussion that includes an oral history of the DevOps movement, as well as discussions around pivotal figures and philosophies that DevOps draws upon, from Goldratt to Deming; from Lean to Safety Culture to Learning Organizations.The book is a great way for listeners to take an even deeper dive into topics relevant to DevOps and leading technology organizations.

How well does your organization respond to changing market conditions, customer needs, and emerging technologies when building software-based products? This practical guide presents Lean and Agile principles and patterns to help you move fast at scale—and demonstrates why and how to apply these paradigms throughout your organization, rather than with just one department or team. Through case studies, you'll learn how successful enterprises have rethought everything from governance and financial management to systems architecture and organizational culture in the pursuit of radically improved performance. Discover how Lean focuses on people and teamwork at every level, in contrast to traditional management practices Approach problem-solving experimentally by exploring solutions, testing assumptions, and getting feedback from real users Lead and manage large-scale programs in a way that empowers employees, increases the speed and quality of delivery, and lowers costs Learn how to implement ideas from the Lean and Lean Startup movements even in complex, regulated environments

The Other Side of Innovation

Start and Scaling Devops in the Enterprise

Beyond the Phoenix Project

Organizing Business and Technology Teams for Fast Flow

Making Work Visible

Designing change-tolerant software

The Phoenix Project: A Novel about IT, DevOps, and Helping Your Business Win by Gene Kim Conversation Starters IT manager Bill Palmer is tasked to handle the over-budgeted and way delayed Phoenix Project . His company needs the Project to help revive its failing fortunes. He has to fix the Project in 90 days or risk losing it to an external IT team. Fortunately, Erik an IT and management expert comes to Bill's rescue. As Bill struggles to implement the Theory of Constraints and other new concepts, there seems to be hope in the horizon. Can he revive the Phoenix Project and help save the company? Is Erik's advice truly effective? The Phoenix Project is written by three outstanding IT professionals who have first-hand experience watching companies win over competitors by implementing IT management concepts featured in this novel. A Brief Look Inside: EVERY GOOD BOOK CONTAINS A WORLD FAR DEEPER than the surface of its pages. The characters and their world come alive, and the characters and its world still live on. Conversation Starters is peppered with questions designed to bring us beneath the surface of the page and invite us into the world that lives on. These questions can be used to.. Create Hours of Conversation: • Foster a deeper understanding of the book • Promote an atmosphere of discussion for groups • Assist in the study of the book, either individually or corporately • Explore unseen realms of the book as never seen before

Winner of the Shingo Publication Award Accelerate your organization to win in the marketplace. How can we apply technology to drive business value? For years, we've been told that the performance of software delivery teams doesn't matter—that it can't provide a competitive advantage to our companies. Through four years of groundbreaking research to include data collected from the State of DevOps reports conducted with Puppet, Dr. Nicole Forsgren, Jez Humble, and Gene Kim set out to find a way to measure software delivery performance—and what drives it—using rigorous statistical methods. This book presents both the findings and the science behind that research, making the information accessible for readers to apply in their own organizations. Readers will discover how to measure the performance of their teams, and what capabilities they should invest in to drive higher performance. This book is ideal for management at every level.

Summary Cloud Native Patternsis your guide to developing strong applications that thrive in the dynamic, distributed, virtual world of the cloud. This book presents a mental model for cloud-native applications, along with the patterns, practices, and tooling that set them apart. Purchase of the print book includes a free eBook in PDF, Kindle, and ePub formats from Manning Publications. About the Technology Cloud platforms promise the holy grail: near-zero downtime, infinite scalability, short feedback cycles, fault-tolerance, and cost control. But how do you get there? By applying cloudnative designs, developers can build resilient, easily adaptable, web-scale distributed applications that handle massive user traffic and data loads. Learn these fundamental patterns and practices, and you'll be ready to thrive in the dynamic, distributed, virtual world of the cloud. About the Book With 25 years of experience under her belt, Cornelia Davis teaches you the practices and patterns that set cloud-native applications apart. With realistic examples and expert advice for working with apps, data, services, routing, and more, she shows you how to design and build software that functions beautifully on modern cloud platforms. As you read, you will start to appreciate that cloud-native computing is more about the how and why rather than the where. What's inside The lifecycle of cloud-native apps Cloud-scale configuration management Zero downtime upgrades, versioned services, and parallel deploys Service discovery and dynamic routing Managing interactions between services, including retries and circuit breakers About the Reader Requires basic software design skills and an ability to read Java or a similar language. About the Author Cornelia Davis is Vice President of Technology at Pivotal Software. A teacher at heart, she's spent the last 25 years making good software and great software developers. Table of Contents PART 1 - THE CLOUD-NATIVE CONTEXT You keep using that word: Defining "cloud-native" Running cloud-native applications in production The platform for cloud-native software PART 2 - CLOUD-NATIVE PATTERNS Event-driven microservices: It's not just request/response App redundancy: Scale-out and statelessness Application configuration: Not just environment variablesThe application lifecycle: Accounting for constant change Accessing apps: Services, routing, and service discovery Interaction redundancy: Retries and other control loops Fronting services: Circuit breakers and API gateways Troubleshooting: Finding the needle in the haystack Cloud-native data: Breaking the data monolith

Achieve streamlined, rapid production with enterprise-level DevOps Awarded DevOps 2017 Book of the Year, The DevOps Adoption Playbook provides practical, actionable, real-world guidance on implementing DevOps at enterprise scale. Author Sanjeev Sharma heads the DevOps practice for IBM; in this book, he provides unique guidance and insight on implementing DevOps at large organizations. Most DevOps literature is aimed at startups, but enterprises have unique needs, capabilities, limitations, and challenges; "DevOps for startups" doesn't work at this scale, but the DevOps paradigm can revolutionize enterprise IT. Deliver high-value applications and systems with velocity and agility by adopting the necessary practices, automation tools, and organizational and cultural changes that lead to innovation through rapid experimentation. Speed is an advantage in the face of competition, but it must never come at the expense of quality; DevOps allows your organization to keep both by intersecting development, quality assurance, and operations. Enterprise-level DevOps comes with its own set of challenges, but this book shows you just how easily they are overcome. With a slight shift in perspective, your organization can stay ahead of the competition while keeping costs, risks, and quality under control. Grasp the full extent of the DevOps impact on IT organizations Achieve high-value innovation and optimization with low cost and risk Exceed traditional business goals with higher product release efficiency Implement DevOps in large-scale enterprise IT environments DevOps has been one of IT's hottest trends for the past decade, and plenty of success stories testify to its effectiveness in organizations of any size, industry, or level of IT maturity, all around the world. The DevOps Adoption Playbook shows you how to get your organization on board so you can slip production into the fast lane and innovate your way to the top.

A Guide to Adopting DevOps in a Multi-Speed IT Enterprise
A Novel About It, Devops, and Helping Your Business Win
Phoenix Project
Lean Enterprise
Cloud Native Patterns
Kim, Behr & Spafford's the Phoenix Project

Leading the Transformation is executive guide, providing a clear framework for improving development and delivery. Instead of the traditional Agile and DevOps approaches that focus on improving the effectiveness of teams, this book targets the coordination of work across teams in large organizations—an improvement that executives are uniquely positioned to lead.

KINDLE BOOK REVIEW - WINNER, BEST SCIENCE FICTION NOVEL In a world that has descended into chaos, Raven Kennedy becomes a part of the Phoenix Project. Across the country, prison inmates fight to the death while the nation cheers them on. While struggling with his past, Raven faces the prison's most ruthless killing machines. With the real war raging inside him, Raven fights for redemption. But can he survive long enough to unravel the anger and regret that shackle him - and find the forgiveness he seeks?

A big storm is coming to Treetopolis!

The Phoenix Project by Gene Kim: Conversation Starters IT manager Bill Palmer is tasked to handle the over-budgeted and way delayed Phoenix Project . His company needs the Project to help revive its failing fortunes. He has to fix the Project in 90 days or risk losing it to an external IT team. Fortunately, Erik an IT and management expert comes to Bill's rescue. As Bill struggles to implement the Theory of Constraints and other new concepts, there seems to be hope in the horizon. Can he revive the Phoenix Project and help save the company? Is Erik's advice truly effective? The Phoenix Project is written by three outstanding IT professionals who have first-hand experience watching companies win over competitors by implementing IT management concepts featured in this novel. A Brief Look Inside: EVERY GOOD BOOK CONTAINS A WORLD FAR DEEPER than the surface of its pages. The characters and their world come alive, and the characters and its world still live on. Conversation Starters is peppered with questions designed to bring us beneath the surface of the page and invite us into the world that lives on. These questions can be used to... Create Hours of Conversation: - Promote an atmosphere of discussion for groups - Foster a deeper understanding of the book - Assist in the study of the book, either individually or corporately - Explore unseen realms of the book as never seen before Disclaimer: This book you are about to enjoy is an independent resource meant to supplement the original book. If you have not yet read the original book, we encourage you to before purchasing this unofficial Conversation Starters.

Beyond The Phoenix Project
A Novel about IT, DevOps, and Helping Your Business Win - Summary
Lean IT
Everybody Dies
Summary of the Phoenix Project by Gene Kim: Conversation Starters
Site Reliability Engineering

Bill has 90 days to fix a behind-schedule IT project, or his entire department will be outsourced. Fortunately, he has the help of a prospective board member, whose "Three Ways" philosophy might just save the day.

Generate Better, Faster Results— Using Less Capital and Fewer Resources! "[The High-Velocity Edge] contains ideas that form the basis for structured continuous learning and improvement in every aspect of our lives. While this book is tailored to business leaders, it should be read by high school seniors, college students, and those already in the workforce. With the broad societal application of these ideas, we can achieve levels of accomplishment not even imagined by most people." The Honorable Paul H. O'Neill, former CEO and Chairman, Alcoa, and Former Secretary of the Treasury "Some firms outperform competitors in many ways at once—cost, speed, innovation, service. How? Steve Spear opened my eyes to the secret of systemizing innovation: taking it from the occasional, unpredictable 'stroke of genius' to something you and your people do month-in, month-out to outdistance rivals." Scott D. Cook, founder and Chairman of the Executive Committee, Intuit, Inc. "Steven Spear connects a deep study of systems with practical management insights and does it better than any organizational scholar I know. [This] is a profoundly important book that will challenge and inspire executives in all industries to think more clearly about the technical and social foundations of organizational excellence." Donald M. Berwick, M.D., M.P.P., President and CEO, Institute for Healthcare Improvement About the Book How can some companies perform so well that their industry counterparts are competitors in name only? Although they operate in the same industry, serve the same market, and even use the same suppliers, these extraordinary, high-velocity organizations consistently outperform all the competition—and, more importantly, continually widen their leads. In The High-Velocity Edge, the reissued edition of five-time Shingo Prize winner Steven J. Spear's critically acclaimed book Chasing the Rabbit, Spear describes what sets market-dominating companies apart and provides a detailed framework you can leverage to surge to the lead in your own industry. Spear examines the internal operations of dominant organizations across a wide spectrum of industries, from technology to design and from manufacturing to health care. While he investigates several great operational triumphs, like top-tier teaching hospitals' fantastic improvements in quality of care, Pratt & Whitney's competitive gains in jet engine design, and the U.S. Navy's breakthroughs in inventing and applying nuclear propulsion, The High-Velocity Edge is not just about the adoration of success. It also takes a critical look at some of the operational missteps that have humbled even the most reputable and respected of companies and organizations. The decades-long prominence of Toyota, for example, is contrasted with the many factors leading to the automaker's sweeping 2010 product recalls. Taken together, these multiple perspectives and in-depth case studies show how to: Build a system of "dynamic discovery" designed to reveal operational problems and weaknesses as they arise Attack and solve problems when and where they occur, converting weaknesses into strengths Disseminate knowledge gained from solving local problems throughout the company as a whole Create managers invested in developing everyone's capacity to continually innovate and improve Whatever kind of company you operate— from technology to fi nance to healthcare— mastery of these four key capabilities will put you on the fast track to operational excellence, where you will generate faster, better results—using less capital and fewer resources. Apply the lessons of Steven J. Spear and gain a high-velocity edge over every competitor in your industry.

As Parts Unlimited IT manager Bill is driving to his office on a Tuesday morning, he gets a call from the CEO. The call is about the Phoenix Project. It is Parts Unlimited's new IT initiative and it's critical to the future of the company. However, the project is way over budget and very late. The CEO is The company's new IT initiative, code named Phoenix Project is critical to the future of Parts Unlimited, but the project is massively over budget and very late. The CEO requires Bill to directly report to him. He needs Bill to fix the mess in ninety days or less. If he fails, the entire department will be outsourced. Bill gains a new perspective on IT work and how it is very common to a manufacturing plant. A prospective board member teaches Bill about the philosophy of The Three Ways. In an entertaining fast-paced style, the three luminaries of the DevOps movement deliver the story of The Phoenix Project. Anyone who works in IT can relate to the story and readers will never view IT the same way again. In this comprehensive look into The Phoenix Project: A Novel about IT, DevOps, and Helping Your Business Win by Gene Kim, you'll gain insight with this essential resource as a guide to aid your discussions. Be prepared to read with the following: More than 60 "done-for-you" discussion prompts available Discussion aid which includes a wealth of information and prompts Overall brief plot synopsis and author biography as refreshers Thought-provoking questions made for deeper examinations Creative exercises to foster alternate "if this was you" discussions And more! Please Note: This is a companion guide based on the work The Phoenix Project: A Novel about IT, DevOps, and Helping Your Business Win by Gene Kim not affiliated to the original work or author in any way and does not contain any text of the original work. Please purchase or read the original work first.

In Team Topologies DevOps consultants Matthew Skelton and Manuel Pais share secrets of successful team patterns and interactions to help readers choose and evolve the right team patterns for their organization, making sure to keep the software healthy and optimize value streams. Team Topologies will help readers discover: • Team patterns used by successful organizations. • Common team patterns to avoid with modern software systems. • When and why to use different team patterns • How to evolve teams effectively. • How to split software and align to teams.

We Are All the Same in the Dark
Applying Agile and DevOps Principles at Scale
By Gene Kim, Kevin Behr, and George Spafford Includes Analysis
Implementing ITIL in 4 Practical and Auditable Steps
The Unicorn Project
Team Topologies

Discover the nail-biting new thriller from the Sunday Times bestselling author of Black-Eyed Susans 'Gorgeous writing, interesting characters, a unique setting, and an unsettling, surprising mystery. We Are All the Same in the Dark has it all' AMY bestselling author of The Familiar Dark 'Tense, darkly atmospheric . . .Takes your breath away with its sudden twists' DAILY MAIL _____ Ten years ago, homecoming queen Trumanell Branson vanished. Her farewell message? A bloody handprint on the wall. Back then, the police cleared her brother Wyatt of any crime. But a new TV documentary has judged otherwise, and old suspicions are reignited. Police officer Odette Tucker is determined to solve the case. She's got history with the Bran— she knows they must tread carefully. But will digging into this town's deeply buried secrets do more harm than good? And what will happen when the shocking truth is finally exposed? We Are All the Same in the Dark is the nail-biting thriller fr— Times bestselling author, perfect for anyone obsessed with HBO's Mare of Easttown. _____ 'One of my favourite reads of the year. The twisty plot and unexpected revelations propelled me through the pages of this spine-chilling novel . . . Ab— mesmerizing' Heather Gudenkauf, New York Times bestselling author of The Weight of Silence 'A disquieting, tense and suspenseful book that promises to keep you reading way into the night' Culture Fly 'Twisty and atmospheric' Prima READERS WE ARE ALL THE SAME IN THE DARK: 'What a phenomenal book. The author doesn't just give you a mystery to solve but a mesmerizing story with people who get into your soul. Poetic, gut-wrenching, suspenseful' 5***** Reader Review 'This sto— sucked me in and spit me out. Captivating, suspenseful and heart-wrenching. The characters grab you and don't let go' 5***** Reader Review 'Julia does it again! Brilliant, extraordinary, captivating. The excitability of this book pulls you into each— along with Odette to solve the mystery. This is a must read' 5***** Reader Review 'I devoured every page. A disturbing, sad and moving mystery' 5***** Reader Review 'Captivating from start to finish' 5***** Reader Review 'A fantastic psycholo— Julia knows how to write disturbing characters that will have you questioning their motives and capabilities right up until the end' 5***** Reader Review Praise for Julia Heaberlin 'A thriller to make you remember why you love thrillers' Observer Times 'Breathtakingly, heart-stoppingly brilliant' Sophie Hannah 'Wonderful . . . creepy . . . a work of art' Sunday Express 'Strong characterisation, haunting images, a wonderful sense of place . . . well worth the read' Guardian

In their first book, Ten Rules for Strategic Innovators, the authors provided a better model for executing disruptive innovation. They laid out a three-part plan for launching high-risk/high-reward innovation efforts: (1) borrow assets from the ex— unlearn and unload certain processes and systems that do not serve the new entity, and (3) learn and build all new capabilities and skills. In their study of the Ten Rules in action, Govindarajan and Trimble observed many other kinds of innovatio— less risky but still critical to the company's ongoing success. In case after case, senior executives expected leaders of innovation initiatives to grapple with forces of resistence, namely incentives to keep doing what the company has always don— develop new competence and knowledge. But where to begin? In this book, the authors argue that the most successful everyday innovators break down the process into six manageable steps: 1. Divide the labor 2. Assemble the dedicated team— the partnership 4. Formalize the experiment 5. Break down the hypothesis 6. Seek the truth. The Other Side of Innovation codifies this staged approach in a variety of contexts. It delivers a proven step-by-step guide to executing (launching, ma— measuring) more modest but necessary innovations within large firms without disrupting their bread-and-butter business.

The Phoenix Project by Gene Kim, Kevin Behr, and George Spafford | Summary & Analysis Preview: The Phoenix Project is a business allegory about how a fictional company becomes profitable after a crisis-driven change in its information techno— management style. Bill Palmer is promoted to vice president of IT at Parts Unlimited, an automotive parts manufacturer and retailer, at a time when it is struggling financially and trying to launch a new, innovative project. Each day of Palmer's c— IT is characterized by urgent unplanned work for which the department does not have enough resources. While working on projects for other department heads, who have varying levels of appreciation for IT and its challenges, Palmer meets a p— Unlimited board member, Erik Reid, who urges Palmer to think of his IT department more like a production factory... PLEASE NOTE: This is key takeaways and analysis of the book and NOT the original book. Inside this Instaread Summary of The P— Project · Overview of the book · Important People · Key Takeaways · Analysis of Key Takeaways About the Author With Instaread, you can get the key takeaways, summary and analysis of a book in 15 minutes. We read every chapter, identify the takeaways and analyze them for your convenience.

Today's IT workers are drowning in nonstop requests for time, days filled to the brim with meetings, and endless nights spent heroically fixing the latest problems. This churn and burn is creating a workforce constantly on the edge of burnout. — book, IT time management expert Dominica DeGrandis reveals the real crime of the century—time theft, one of the most costly factors impacting enterprises in their day-to-day operations. Through simple solutions that make work visible, Degra— people round up the five thieves of time and take back their lives with timesaving solutions. Chock-full of exercises, takeaways, real-world examples, colorful diagrams, and an easy-going writing style, readers will quickly learn effective practice— performing workflows within an organization.

Building a Culture of Collaboration, Affinity, and Tooling at Scale
The High-Velocity Edge: How Market Leaders Leverage Operational Excellence to Beat the Competition
A Novel about IT, DevOps, and Helping Your Business Win
The Origins and Evolution Of DevOps (Official Transcript of The Audio Series)
The DevOps Handbook
Eva and the Lost Pony: A Branches Book (Owl Diaries #8)

Bill is an IT manager at Parts Unlimited. It's Tuesday morning and on his drive into the office, Bill gets a call from the CEO. The company's new IT initiative, code named Phoenix Project, is critical to the future of Parts Unlimited, but the project is massively over budget and very late. The CEO wants Bill to report directly to him and fix the mess in ninety days or else Bill's entire department will be outsourced. With the help of a prospective board member and his mysterious philosophy of The Three Ways, Bill starts to see that IT work has more in common with manufacturing plant work than he ever imagined. With the clock ticking, Bill must organize work flow streamline interdepartmental communications, and effectively serve the other business functions at Parts Unlimited. In a fast-paced and entertaining style, three luminaries of the DevOps movement deliver a story that anyone who works in IT will recognize. Readers will not only learn how to improve their own IT organizations, they'll never view IT the same way again.

*Summary of The Phoenix Project by Gene Kim, Kevin Behr, and George Spafford | Includes Analysis Preview: The Phoenix Project is a business allegory about how a fictional company becomes profitable after a crisis-driven change in its information technology management style. Bill Palmer is promoted to vice president of IT at Parts Unlimited, an automotive parts manufacturer and retailer, at a time when it is struggling financially and trying to launch a new, innovative project. Each day of Palmer's career as VP of IT is characterized by urgent unplanned work for which the department does not have enough resources. While working on projects for other department heads, who have varying levels of appreciation for IT and its challenges, Palmer meets a potential Parts Unlimited board member, Erik Reid, who urges Palmer to think of his IT department more like a production factory... PLEASE NOTE: This is key takeaways and analysis of the book and NOT the original book. Inside this Instaread Summary of The Phoenix Project · Overview of the book · Important People · Key Takeaways · Analysis of Key Takeaways About the Author With Instaread, you can get the key takeaways, summary and analysis of a book in 15 minutes. We read every chapter, identify the key takeaways and analyze them for your convenience. ***Over a half-million sold! The sequel, The Unicorn Project, is coming Nov 26*** "Every person involved in a failed IT project should be forced to read this book."—TIM O'REILLY, Founder & CEO of O'Reilly Media "The Phoenix Project is a must read for business and IT executives who are struggling with the growing complexity of IT."—JIM WHITEHURST, President and CEO, Red Hat, Inc. Five years after this sleeper hit took on the world of IT and flipped it on it's head, the 5th Anniversary Edition of The Phoenix Project continues to guide IT in the DevOps revolution. In this newly updated and expanded edition of the bestselling The Phoenix Project, co-author Gene Kim includes a new afterword and a deeper delve into the Three Ways as described in The DevOps Handbook. Bill, an IT manager at Parts Unlimited, has been tasked with taking on a project critical to the future of the business, code named Phoenix Project. But the project is massively over budget and behind schedule. The CEO demands Bill must fix the mess in ninety days or else Bill's entire department will be outsourced. With the help of a prospective board member and his mysterious philosophy of The Three Ways, Bill starts to see that IT work has more in common with a manufacturing plant work than he ever imagined. With the clock ticking, Bill must organize work flow streamline interdepartmental communications, and effectively serve the other business functions at Parts Unlimited. In a fast-paced and entertaining style, three luminaries of the DevOps movement deliver a story that anyone who works in IT will recognize. Readers will not only learn how to improve their own IT organizations, they'll never view IT the same way again. "This book is a gripping read that captures brilliantly the dilemmas that face companies which depend on IT, and offers real-world solutions."—JEZ HUMBLE, Co-author of Continuous Delivery, Lean Enterprise, Accelerate, and The DevOps Handbook ——— "I'm delighted at how The Phoenix Project has reshaped so many conversations in technology. My goal in writing The Unicorn Project was to explore and reveal the necessary but invisible structures required to make developers (and all engineers) productive, and reveal the devastating effects of technical debt and complexity. I hope this book can create common ground for technology and business leaders to leave the past behind, and co-create a better future together."—Gene Kim, November 2019*

How to Create World-Class Agility, Reliability, and Security in Technology Organizations
Mapping Work, Navigating Life
The Science of Lean Software and DevOps: Building and Scaling High Performing Technology Organizations
The Art of Business Value
Solving the Execution Challenge
The Visible Ops Handbook