

Human Resource Management Torrington 8th Edition

Now in its seventh edition, Principles of Services Marketing has been revised and updated throughout to reflect the most recent developments in this fast-moving and exciting sector. With a stronger emphasis on emerging and global economies, it's been restructured to give clearer focus on key issues of efficiency, accessibility and customer experience. This authoritative text develops an indispensable framework for understanding services, their effective marketing and how this drives value creation. Key Features • Opening vignettes introduce a chapter's key themes with short examples that present topics in familiar, everyday scenarios students can relate to • Longer case studies feature well-known companies and provide an opportunity to analyse real-life scenarios and apply understanding • 'In Practice' vignettes drawn from services organizations from around the world and how services are delivered and experienced by customers • 'Thinking Around the Subject' boxes examine the operational challenges of putting theory in to practice • 'Summary & links to other chapters' reinforce the main topics covered and how they fit within the wider context of services marketing to improve overall understanding of the subject • Expanded coverage of key topics such as service dominant logic, servicescapes and the use of social media explore the latest theory and practice • Reflects the importance of marketing for public services and not-for-profit organizations • Includes new chapters on service systems and the experiential aspects of service consumption.

As the global economy has changed and thus organizations with it, more learning is delivered at and through work and individuals are encouraged to utilise the opportunities that advances in technology have brought to take charge of their own learning. Essential reading for the CIPD Level 7 Advanced postgraduate unit Designing, Delivering and Evaluating Learning and Development Provision, Designing, Delivering and Evaluating L&D critically examines the contextual factors impacting upon these activities in organizations. With case studies from the public, private and voluntary sectors as well as examples of international practice, the book helps to identify some of the challenges L&D professionals face in a range of environments. Designing, Delivering and Evaluating L&D is suitable not just for students working towards a CIPD Level 7 qualification, but also for those studying more general business and management degrees, as well as anyone who may have studied the subject previously and wishes to engage in continuous professional development with regard to this key HR practice.

Online supporting resources include an instructor's manual, lecture slides and web links.

Human Resource Management provides readers with a complete, comprehensive review of essential personnel management concepts and techniques in a highly readable and understandable form. Coverage emphasizes essential themes throughout the book, including the building of better, faster, more competitive organizations through HRM; practical applications that help all managers deal with their personnel-related responsibilities; and technology and HR. Specific topics include the strategic role of human resource management; equal opportunity and the law; job analysis; personnel planning and recruiting; employee testing and selection; interviewing candidates; training and developing employees; managing organizational renewal; appraising performance; managing careers and fair treatment; establishing pay plans; pay-for-performance and financial incentives; benefits and services; labor relations and collective bargaining; employee safety and health; managing human resources in an international business; human resources information systems and technology. For practicing Human Resource Managers as well as any business managers who deal with human resource/personnel issues.

Introduction to Human Resource Management is a comprehensive and accessible guide to the subject of HRM. Drawing on the authors' experiences in both the public and private sectors, and underpinned by academic theory, this textbook follows the logical sequence of the employment cycle and shows how human resource management plays out in practice. It covers organizational culture, the role of the HR practitioner, HR planning, recruitment and selection, talent management, L&D, motivation and performance, health and safety, diversity and equality, employment law, change management and handling and managing information. With a range of pedagogical features, including contemporary case studies and review questions, Introduction to Human Resource Management maps to the CIPD Level 3 Foundation Certificate in HR Practice and is also ideal for foundation and undergraduate students encountering HRM for the first time. This fully updated 3rd edition has been revised and expanded to include the rise of social media and e-recruitment, the ideas of employer branding, onboarding and socialization for attracting and retaining staff, new methods for delivering learning and development events and updates on legislation. Online supporting resources include an instructor's manual and lecture slides.

Recruitment and Selection Revised Edition

Human Resources and Tourism

Human Resource Management and Technical Change

Human Resource Management for the Hospitality and Tourism Industries

Theory and Practice

Introducing Human Resource Management

The idea of human resource management has become topical and controversial. The term suggests that people in any organization are an asset to be upgraded and fully utilized rather than merely a variable cost to be minimized. This in turn implies that the way in which people are managed is a matter of crucial strategic concern. Increased international competition has produced various initiatives world-wide for new approaches to management, in particular human resource management. This searching set of interpretations, first published in 1983, will be of interest to serious practitioners and students alike.

This revised edition is a comprehensive, authoritative set of essays. It is more detailed and analytical than the mainstream treatments of HRM. As in previous editions, Managing Human Resources analyses HRM, the study of work and employment, using an integrated multi-disciplinary approach. The starting point is a recognition that HRM practice and firm performance are influenced by a variety of institutional arrangements that extend beyond the firm. The consequences of HRM need to incorporate analysis of employees and other stakeholders as well as the implications for organizational performance.

Dennis Nickson takes an integrated look at HRM policies and practices in the tourism and hospitality industries. Utilising existing human resource management theory and practice, it contextualises it to the tourism and hospitality industries by looking at the specific employment practices of these industries.

This book arises from the need of students who have little or no threshold knowledge of human resource management (HRM) but who need to link it to their studies in other subjects. Managing People at Work encourages readers to examine the underlying concepts that reach out beyond discrete disciplinary boundaries and require connection with theories from different disciplines and their common practice wherever it applies to people within a company. The book also addresses the need to understand and contribute to the strategic discussions which are expected in senior management forums. The book describes the links between company strategy, human resource (HR) planning and implementation using cost-benefit analysis to illustrate the hard and soft approaches to HRM. It also looks at evaluating the results of HR in terms of both efficiency and effectiveness in the main management interventions that lie within the human resource development activities. Students are aided with their understanding by activities that lie at the end of each chapter. These exercises can be done individually or in tutor-led groups. This book makes clear the links between HRM, organizational behaviour and strategy, and the theory of HRM is linked to its claimed HR outcomes sometimes referred to as: strategic integration commitment quality flexibility. This book helps to provide MBA and Master's postgraduate students and those on management trainee programmes or accelerate promotion career paths with a more detailed understanding of these theories and how they drive the organization's strategy and decisions about its people at work.

Managing Human Resources

Contemporary Issues in Human Resource Management

ECKM2015-16th European Conference on Knowledge Management

Human Resource Management in Context

Performance Management

Human Resource Management 11ed

Please note: this title will publish in January 2012. This textbook explores the policies and practices employed in the management of people working in the tourism, hospitality and events industries. It considers the nature of these industries and the varied approaches that organizations take with the handling of matters such as recruitment, health and welfare and remuneration. This book is enriched with topical case studies that describe and illustrate the human resource management behaviour of airlines, hotel chains and other international companies in the sector, providing real world industry perspective. With a clear, reader friendly layout containing chapter outlines and objectives and examples of best practice, this is the ideal guide to HRM for any student on a hospitality, tourism or related course.

This book, first published in 1987, gives valuable insights into the characteristics of employment in the hotel and catering industry and useful guidance on personal techniques. It deals with fundamental issues, such as personnel policy, as well as with practical techniques. Human Resource Management in the Hotel and Catering Industry has been written as an introductory text to human resource management in the hospitality industry. It is suitable reading for students, line managers and personnel managers in the many different sectors of the business.

Introducing Human Resource Management is a lively and engaging introduction to the key topics and issues surrounding people management. Clearly linking HR theory to the work environment, this book explores core areas such as HR strategy and planning, employee engagement, diversity and equality, and talent management and development. The text combines solid academic underpinning with practical examples to allow you to consolidate your learning and apply it in practice.

This book presents the skills required in business and management careers. The management tools provided within this text can be very useful for beginners in the study of management area, as well as to those pursuing a managerial career in different types of organization. It serves as a refreshment in the management sciences foundations. Subjects such as accounting, marketing, human resources, operations, finance are treated in detail, giving the reader the background that can be applied to a variety of real world business situations. The book also covers the latest developments in management research activity, promoting discussion and the exchange of information on principles, strategies, models, techniques, methodologies and applications in the management and business area.

Global, comparative and theoretical perspectives

The Changing Faces of Employment Relations

Managing People at Work

An International Perspective

Skills, Culture and Industry

This book combines theoretical and practical aspects of applied human resources management using a critical lens. It is both a descriptive and analytical journey through the tourism sector which, due to its nature, may be described as a relatively deregulated and eclectic industry. In such a context, human resource practice as presented in this book reflects these extremes.

The contemporary workplace is ever changing. In many countries the effects of economic globalization has seen the rise in zero-hour contracts, the erosion of trade union power and income inequality. In addition, high-performance work systems, business ethics and environmental sustainability are now creating tremendous challenges in many organizations. These developments play out amongst differing national and international contexts. This fluid and diverse environment makes it even more important to understand the myriad of different theories underpinning human resource management and to explore its impact on organizations, managers and workers. This engaging textbook provides an essential introduction to both the 'how' and 'why' of human resource management; it looks at the way organizations manage human capability, but also exposes the tensions inherent in the employment relationship, encouraging the reader to reflect critically on the realities of contemporary HRM. Building on the success of the previous five editions, this new edition includes: Two new chapters on Ethics in HRM and Green HRM New 'HRM as I see it' video interviews with real life HR managers sharing their experiences on managing people in organizations, accessible through a new interactive ebook New 'HRM and Globalization' features discussing the particular challenges faced by international organizations New 'HRM in Practice' features exploring practical implementation of HR theories Coverage of contemporary themes such as line managers' roles in HRM, bullying, diversity and inequality Over 100 new references, bringing the discussion right up to date An extensive online resource centre with further teaching and learning materials, accessible at www.palgravehighered.com/bg-hrm-6e.

A brand new concise introductory text in human resource development that has a skills-building, practical focus yet is underpinned by the latest academic research. Highly engaging and accessible it brings the subject to life through innovative learning tools including videos and active case studies.

Managing organizational talent, of both current employees and possible recruits alike, is a key factor of running a successful business. A company is only as good as the staff, and studying the most effective ways to cultivate these groups can allow business managers an easy way to boost efficiency within their ranks. Driving Multinational Enterprises Through Effective Global Talent Management provides a comprehensive examination of the latest strategies and methods for attracting, selecting, training, developing and promoting employees within an organization. Highlighting innovative practices and applications across a variety of areas such as expatriate staffing, talent identification, and multinational company practices, this book is an ideal reference source for company owners, organization managers, practitioners, business students, and researchers that are interested in learning more about current trends and techniques in talent management.

Human Resource Management in the Sport and Leisure Industry

New ways of personnel marketing and recruitment

Human Resource Management, 6th Edition

Human Resource Management

Driving Multinational Enterprises Through Effective Global Talent Management

Strategic Human Resource Management

Now in its ninth edition, Human Resource Management in the Hospitality Industry: A Guide to Best Practice, is fully updated with new legal information, data, statistics and examples. Taking a 'process' approach, it provides the reader with an essential understanding of the purpose, policies and processes concerned with managing an enterprise's workforce within the current business and social environment. Since the eighth edition of this book there have been many important developments in this field and this ninth edition has been completely revised and updated in the following ways: Extensively updated content to reflect recent issues and trends including: labour markets and industry structure, impacts of IT and social media, growth of international multi – unit brands, role of employer branding, talent management, equal opportunities and managing diversity. All explored specifically within the Hospitality Industry The text explores key issues and shows real life applications of HRM in the Hospitality industry and is informed through the authors' research projects within Mitchells & Butlers plc, Pizza Express, Marriott Hotels and Café Rouge. An extended case study drawing from the authors' experience working with Forte and Co., Centre hotels, Choice Hotels and Bass, Price Waterhouse and Grant Thornton Written in a user friendly style and with strong support from the Institute of Hospitality, each chapter includes international examples, bulleted lists, guides to further reading and exercises to test knowledge.

The red-hot competition for talented employees is still news. Employers everywhere recognise that they must evolve better recruitment, selection and retention strategies if they are to compete effectively with their rivals for the best people. This book discusses current practices in recruitment and selection and offers advice on how to take an approach that is strategically focused, effective, fair and based on best practice.

"It is well written and students find a clarity that is missing from some other texts. It is balanced and avoids the mistake of accepting wholesale underlying assumptions about the employment relationship that some HRM books do" Dr Alan Roe, Leeds University Business School Praised for its comprehensive scope of topics, coverage of important HRM issues and succinctness, Human Resource Management helps those aspiring to or working in HR or management roles. This eleventh edition has been thoroughly updated with the economic, social and legal employment practice changes and is specifically designed to cover the issues and debates facing HRM today, backed up by academic research. Main updates are: · New content on productivity and its impact on workplaces in Britain in a post-Brexit environment, including

new material on job quality and productivity · The causes and implications of "presenteeism" and "Leaveism" · Content on the UK's ever-changing qualifications/training (much changed from last edition · New chapter on HR in small to medium sized enterprises (SMEs) · New chapter on the future of work · Gig economy, Brexit and Artificial Intelligence (AI) Key pedagogic features include: · ‘Theory into Practice’ and ‘Putting it into Practice’ at the end of chapters enable readers to review, link and apply their understanding of the chapter to a practical business scenario · ‘Window on Practice’ provides illustrative material throughout the text, including examples of real company practice, survey results, anecdotes and quotations, and court cases · Discussion boxes are two or three short questions intended for general discussion in a tutorial or study group to encourage critical thinking and understanding · Activities and exercises throughout to encourage students to engage with their learning · Employability skills chapters cover basic skills to learn by practise. Additional resources such as multiple choice tests and a glossary are available for students at go.pearson.com/uk/he/resources. Human Resource Management is a great introduction to human resources for students studying on undergraduate business and management courses, as well as those on CIPD accredited courses. About the authors Written by a close-knit team, who share each other's writing as it proceeds according to an agreed structure. All have great experience of teaching and examining HR at undergraduate, post graduate and professional level; thorough and deep research portfolios and CIPD membership Derek Torrington is Emeritus Professor of Management at the University of Manchester, Chartered Companion CIPD and previous Chief Examiner Laura Hall is now a freelance academic and has carried out work for a wide range of bodies, including the CIPD. Stephen Taylor is a senior Lecturer in HRM at the University of Exeter Business School, and a Chief Examiner for the CIPD. Carol Atkinson is Professor of HRM, and Associate Dean for Research at Manchester Metropolitan University Business School, and a member of the CIPD Manchester Branch Committee.

Resourcing and Talent Management provides broad and accessible coverage of key topics such as employment markets, flexibility, fairness, diversity, human resource planning, recruitment, employer branding, retention and retirement. Including in-depth discussion of dismissals and redundancy, this textbook is the essential companion for the CIPD Level 7 Advanced Resourcing and Talent Management module. This fully updated 7th edition of Resourcing and Talent Management includes new information on social media and e-recruitment, additional discussion of flexible working and a brand new chapter on global resourcing. Including new international examples and case studies throughout this is essential reading for all students studying a resourcing, recruitment, selection or talent management module on HR or business masters degree. Online supporting resources for lecturers include an instructor's manual, lecture slides and feedback on exercises included in the book. There are also brand new student resources including multiple choice questions, reflective questions and further reading.

Introduction to Human Resource Management

The Essential Guide to People Management

Human Resource Management in the Hotel and Catering Industry

Foundations and Innovations

Insights, Strategy and Solutions

ECKM 2015

A leading textbook in its field, Human Resource Management at Work provides a clear introduction to the multiple meanings of HRM and the relationship between strategy and HRM. Covering international and comparative HRM as well as HRM and performance, it is filled with case studies and activities to bring the subject to life while summarizing the major forces shaping HRM and looking at the principal theoretical frameworks. Ideal for business and HR students taking a critical look at HRM theory and practice, this fully updated 6th edition of Human Resource Management at Work combines the latest research with real-world examples. Linking theory with practice, it encourages a critical awareness of HRM through case studies, real-world examples and activities. Now with a closer analysis of the forces shaping HRM at work and the growth of insecure work, it also features new case studies, an updated literature review and a stronger emphasis on International and Comparative HRM. Knowledge intensive firms, employee engagement and talent management are discussed in detail as well, as is the role of bodies such as 'Engage for Success' in promoting new methods of working. Online supporting resources include an instructor's manual and lecture slides.

HR functions within both internal and external contexts. The understanding of both contexts is crucial for comprehending how and why they drive HR strategies and practices in organizations, as well as the rules and structures within which they work. Built around five major themes which impact upon the HR function, and mapping to the CIPD Level 7 Advanced module of the same name, Human Resource Management in Context enables students to understand the complex and changing organizational context in which HR operates today by providing a comprehensive breakdown of the concepts, theories and issues from globalization and government policy to demographic, social and technological trends. This fully updated 4th edition of Human Resource Management in Context includes a range of pedagogical features, balancing theory with practical analysis to form an engaging insight into the strategic side of HR. It includes enhanced emphasis on the impact of the external environment on the HR profession, a discussion of the impact of technology and social media, increased coverage of ethics and CSR and links to the HR Profession Map. Online supporting resources for lecturers include an instructor's manual, lecture slides, annotated web links and guidance for the chapter activities.

Project management is of critical importance in construction, yet its execution poses major challenges. In order to keep a project on track, decisions often have to be made before all the necessary information is available. Drawing on a wide range of research, Managing Construction Projects proposes new ways of thinking about project management in construction, exploring the skills required to manage uncertainty and offering techniques for thinking about the challenges involved. The second edition takes the information processing perspective introduced in the first edition and develops it further. In particular, this approach deepens the reader's understanding of the dynamics in the construction project process—from the value proposition inherent in the project mission, to the functioning asset that generates value for its owners and users. Managing Construction Projects is a unique and indispensable contribution to the available literature on construction project management. It will be of particular benefit to advanced students of construction and construction project management, as well as contractors and quantity surveyors. Reviews of the First edition: "A massive review of the art and science of the management of projects that has the great virtue of being a good read wherever it is touched. It spills the dirt on things that went wrong, elucidates the history so you can understand the industry's current stance, draws on other countries' experience and explains the latest management processes. Throughout it is liberally sprinkled with anecdotes and case histories which amply illustrate the dos and don'ts for practitioners wishing to deliver projects on time, to expected quality and price. A valuable book for students and practitioners alike." —John D Findlay, Director, Stent "This is a valuable source for practitioners and students. It covers the A-Z of project management in a confident contemporary manner, and provides a powerful and much needed conceptual perspective in place of a purely prescriptive approach. The engaging presentation introduces a range of challenges to established thinking about project management, often by making comparisons between practices in the UK and those of other countries." —Peter Lansley, Professor of Construction Management, University of Reading "A refreshing and unique study of information management and its impact upon international construction project management... The book is well presented and written, logical and succinct and is flexible enough to allow readers to either read from start to finish or to dip into selected chapters. This book deserves to be an established text for any construction or civil engineering under- and/or postgraduate course." —CNBR, 25th November 2003 "Generous use is made of anecdotes and case histories throughout to support the theory. The book illustrates the mistakes made by others, and the means to deliver projects on time and to cost." —Building Services Journal, April 2004

This Assignment "New ways of personnel marketing and recruitment" was created in the first semester "human resource management" module to obtain the „Master of Business Administration" and gives an overview about the different methods of personal marketing and the recruitment of external personnel with a special focus on employer branding and social media. This document first introduces the theoretical basis, it refers to real examples, and it gives a summarising statement, recommendations for improvement and an outlook of the future development in personal marketing and recruitment. The understanding of "new ways" is characterised by the techniques carried out via internet and smartphones and their development in the recent years, which is recognised as web 2.0 and social media.

Human Resource Development

Human Resource Management at Work

Learning & Training for Individuals & Organizations

Recruitment and Selection

A Guide to HR in Practice

Human Resource Management in the Hospitality Industry

How do you systematically decide and communicate strategic performance aims, objectives, priorities and targets? How do you plan effective policies and practices? Which techniques, rewards and sanctions should you use to improve performance? How do you critically evaluate the effectiveness of performance management? Performance Management combines theory and practice to help students master these key concepts and apply their learning. Mapping to the CIPD Level 7 Advanced unit by the same name, the book is a core text for any student taking a performance management module at undergraduate or postgraduate level. Featuring examples from a range of sectors and organizations across the globe, Performance Management is packed with pedagogical features such as learning outcomes, case studies, activities, reflection questions and further reading to fully engage students with the subject. Online supporting resources include an instructor's manual, lecture slides and annotated web links for students.

"HRM in the Leisure and Sport Industry provides a comprehensive course textbook and reference for students of HRM, business, sports and leisure management. By its very nature service, leisure and sport are staff intensive sectors, making effective human resource management and development central to understanding the business, and to business success. Containing wide ranging industry specific case studies and full explanation of all key HR issues, this text provides a unique resource to help students develop their understanding of strategic HR theory and practice. HRM in the Leisure and Sport Industry is a dependable and comprehensive resource for students and professionals in the sport and leisure business" --

An accessible introduction written by a stellar contributor line up of world-renowned lecturers and practitioners in the field (including Linda Holbeche, Stephen Taylor and Jim Stewart).

"The book is a perfect reference document...this text is an essential to all professional practitioners and deserves a place on every bookshop." -- Training Journal

Human Resource Management PDF eBook

Management Science

Managing Construction Projects

Encyclopedia of Human Resource Management

Managing to Manage

Impact of Culture on the Transfer of Management Practices in Former British Colonies

Contemporary Issues in Human Resource Management is uniquely holistic in its approach to advanced HRM and takes the reader logically through a wide variety of practical issues and functions that affect HR practitioners. Topics addressed include competition and choice, people and skills, regulation and public policy, social trends, engaging people, managing an international workforce, and developing and implementing HR strategies. It is an essential one-stop resource that clearly evaluates the issues surrounding the way people are managed, offers insight into the future development of HRM, and provides the theoretical framework that will enable success in practice. Contemporary Issues in Human Resource Management is packed full of engaging features, such as chapter-by-chapter learning outcomes, case studies, critical reflections, questions and activities designed to actively engage you with the material addressed and summaries of key points to aid learning. Taking you step-by-step through the aspects of HR management so vital for the practice of HR within an organisation, Stephen Taylor's innovative textbook is ideal for students taking an HRM module at undergraduate or Master's level, as well as students taking other modules that explore people management in relation to the wider business context. Online resources are offered to complement the material and include annotated web links, for a wealth of useful sources and information to develop your understanding, multiple choice questionnaires, PowerPoint slides for tutors to design their programmes, along with Lecturer's guides.

Stuck for ideas, inspiration or just want to work differently? Management Extra brings all the best management thinking together in one package. The books are practical and well structured to provide an in depth treatment of these management topics. Titles in the series: * Business Environment * Change Management * Development for High Performance * Effective Communications * Financial Management * Information and Knowledge Management * Leadership and Management in Organisations * Leading Teams * Making Sense of Data and Information * Managing Markets and Customers * Managing for Results * Managing Health, Safety and Working Environment * Managing Legal and Ethical Principles * Managing Yourself * Positive Working Relationships * Project Management * Quality and Operations Management * Reaching Your Goals Through Innovation * Recruitment and Selection * Reputation Management The series fuses key theories and concepts with applied activities to help managers examine how they work in practice. The books are created with individuals in mind. They are designed to help you improve your management skills. Management Extra can also be used in conjunction with management programmes of study aligned to standards. Each of the books has case studies, self assessments and activities all underpinned by knowledge and understanding of the frameworks and techniques required to improve performance. Management Extra provides managers and trainers with a handbook for action and development. "You found it – what a find! A practical resource packed with all the relevant theory and suggested activities to support your professional development. An essential resource to have at your fingertips, jump in and enjoy." --Russell Jeans, Learning and Development Manager, ntl "All the essential concepts are here, presented in an easily digestible format with lots of up to date case studies and references – but, most importantly, with plenty of thought provoking activities and self-diagnostic exercises to make the learning personal and transferable." --Peter Manning, Head of Training & Development, News International Newspapers Ltd

Armstrong's Handbook of Human Resource Management Practice is the bestselling and definitive resource for HRM students and professionals, which helps readers to understand and implement HR in relation to the needs of the business. It covers in-depth all of the areas essential to the HR function such as employment law, employee relations, learning and development, performance management and reward, as well as the HR skills needed to ensure professional success, including leadership, managing conflict, interviewing and using statistics. Illustrated throughout in full colour and with a range of pedagogical features to consolidate learning (e.g. source review boxes, key learning points, summaries and case studies from international organizations such as IBM, HSBC and Johnson and Johnson), this fully updated 15th edition includes new chapters on the HRM role of line managers, evidence-based HRM, e-HRM and the gender pay gap, further case studies and updated content covering the latest research and developments. Armstrong's Handbook of Human Resource Management Practice is aligned with the Chartered Institute of Personnel and Development (CIPD) profession map and standards and is suited to both professionals and students of both undergraduate degrees and the CIPD's level 5 and 7 professional qualifications. Online supporting resources include comprehensive handbooks for lecturers and students, lecture slides, all figures and tables, toolkits, and a literature review, glossary and bibliography.

The Encyclopedia of Human Resource Management is an authoritative and comprehensive reference resource with almost 400 entries on core HR areas and key concepts. From age discrimination, to zero hours contracts, each entry reflects the views of an expert and authoritative author. The terms included vary from singular concepts such as performance appraisal and industrial conflict, to organisational behaviour terms including organisational culture and commitment; and broader management terms such as resourcing and management development. Each entry provides a list of references and further reading to enable the reader to gain a deeper awareness and understanding of each topic. This book is an ideal companion to a standard HRM textbook, and both undergraduate and postgraduate students will find it to be of value. It will also be useful for academic researchers, HR practitioners and policy specialists looking for a succinct expert summary of key HR concepts.

Human Resource Management for Hospitality, Tourism and Events

Resourcing and Talent Management

New Perspectives on Human Resource Management (Routledge Revivals)

Armstrong's Handbook of Human Resource Management Practice

A Guide to Best Practice

A Concise Introduction

These proceedings represent the work of researchers presenting at the 16th European Conference on Knowledge Management (ECKM 2015). We are delighted to be hosting ECKM at the University of Udine, Italy on the 3-4 September 2015. The conference will be opened with a keynote from Dr Madelyn Blair from Pelerei Inc., USA on the topic "The Role of KM in Building Resilience". On the afternoon of the first day Dr Daniela Santarelli, from Lundbeck, Italy will deliver a second keynote speech. The second day will be opened by Dr John Dumay from Macquarie University, Sydney, Australia. ECKM is an established platform for academics concerned with current research and for those from the wider community involved in Knowledge Management to present their findings and ideas to peers from the KM and associated fields. ECKM is also a valuable opportunity for face to face interaction with colleagues from similar areas of interests. The conference has a well-established history of helping attendees advance their understanding of how people, organisations, regions and even countries generate and exploit knowledge to achieve a competitive advantage, and drive their innovations forward. The range of issues and mix of approaches followed will ensure an interesting two days. 260 abstracts were initially received for this conference. However, the academic rigor of ECKM means that, after the double blind peer review process there are 102 academic papers, 15 PhD research papers, 1 Masters research papers and 7 Work in Progress papers published in these Conference Proceedings. These papers reflect the continuing interest and diversity in the field of Knowledge Management, and they represent truly global research from many different countries, including Algeria, Austria, Bosnia and Herzegovina, Brazil, Canada, Chile, Colombia, Cuba, Cyprus, Czech Republic, Estonia, Finland, France, France, Germany, Hungary, India, Indonesia, Iran, Ireland, Italy, Japan, Jordan, Kenya, Lithuania, Mexico, Nigeria, Norway, Pakistan, Poland, Portugal, Romania, Russia, Slovakia, Slovenia, South Africa, Spain, Sri Lanka, Sultanate of Oman, Sweden, Switzerland, Thailand, The Netherlands, UK, United Arab Emirates, USA and Venezuela. Human Resources Management (HRM) has a very important facilitative and strategic role in organisational success. Several financial and non-financial performance measures of an organisation are positively related to its levels of HRM Strategic Integration (HRMSI). This book develops a better understanding of strategic HRM and its impact on organisational performance. HRM Strategic Integration and Organizational Performance proposes a framework for HRMSI that helps formulate and implement the integration of strategic HRM in organisations for enhanced organisational performance. The key features of the book are: " A detailed analysis of strategic integration practices like recruitment and selection, performance management, training and development, rewards and recognitions and employees relations. " A thorough literature review on the relationship between HRM, strategic HRM and performance. " New research data from a huge cross section of the industry and high-end statistical research analysis using structural equation modelling. " A template of step-by-step HRMSI methodology to help future academics and professionals. The book will serve as an ideal reference material for scholars of human resources and business strategy. It will also be an invaluable guide for implementers of strategic HRM and students of management and business.

Get 12 months FREE access to an interactive eBook when purchasing the paperback* Reflecting the global nature of the workplace with its use of real world examples and case studies, Nick Wilton's book is not another 'How to?' of HRM in practice, but goes beyond the prescriptive approach to the practice of strategic HRM and encourages critical reflection to prepare students for the issues and dilemmas they could face in their careers. Providing an introduction to the management of people in work organizations, it seeks to outline the purpose and operation of HRM activities in the 'real world?', whilst situating practice in the context of associated debates and controversies played out in the parallel field of academic study. It adopts a critical perspective on the study and practice of HRM to provide the reader with an understanding not only of the potential for HRM to contribute to both improved organizational performance and individual well-being in the workplace, but also why it very often fails to achieve either of these positive outcomes and suggests that the management of people is not the exclusive preserve of HR specialists, but an area of interest or concern for all organizational actors. The new edition comes packed with features that encourage readers to engage and relate theory to practice including: - Management skills and attributes boxes outlining the required competencies of line managers and HR practitioners - HR in practice boxes illustrating how HRM theory works in real world practice - Ethical insights presenting ethical considerations for budding practitioners - Global insights highlighting practices around the world - Research insights inviting students to explore further academic research - Case Studies and Examples offering a more in-depth look at HRM across a variety of organizations - A free interactive eBook* featuring author videos, web-

links interactive multiple choice questions, free SAGE journal articles, extended case studies and other relevant links, allowing access on the go and encouraging learning and retention whatever the reading or learning style. Aimed at students across the academic spectrum, whether studying on a specialist HRM or CIPD program of study, a generalist business and management programme or studying HRM as part of a programme in an unrelated discipline (such as engineering or humanities). *Interactivity only available through VitalSource eBook included as part of paperback product (ISBN 9781473954199). Access not guaranteed on second-hand copies (as access code may have previously been redeemed).

Today's managers often find themselves thrust into HR-type situations presenting both challenge and opportunity, often struggling to make the right decisions for the business and for the people involved. Managing to Manage provides the essential understanding to cope with the core demands of people management, grounding the advice in clear examples and familiar situations. Split into two parts, the book explains the role of the manager and then demonstrates how to fulfil that role, taking a practical, hands-on approach. It's packed with unique key concepts, which guide the manager through essential skills, while forming a quick reference guide for the rest of their careers. Managing to Manage is a comprehensive, practical guide tackling all challenges of managing people at work.

Essentials for Practice

An Introduction to Human Resource Management

HRM Strategic Integration and Organizational Performance

Human Resource Management in Transition

Designing, Delivering and Evaluating L&D

EBOOK: Principles of Services Marketing

What role do human resource managers play in the processes of technical change in organizations? What opportunities or constraints are presented by different dimensions of technical change? How does technical change affect such issues as job design, supervision, total quality management, team-working, increased flexibility, skills training and employee involvement? In addressing these central themes and debates, this book provides a systematic analysis of the relations between technical change and human resource management (HRM). The contributors draw on research and case studies to clearly demonstrate that effective technical change in organizations is integrally related to effective HRM - as much by general and line managers as by specialist personnel managers.